



CSUMB Experience Study - 2019 vs 2016 Comparison

Which best reflects your anticipated profession/occupation?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Accountant	2.20%	2.54%
Actor/entertainer	0.86%	0.51%
Architect/urban planner	0.12%	0.23%
Artist	2.97%	2.54%
Business	9.55%	10.43%
Clergy (e.g., minister, priest, rabbi, etc)	0.03%	0.06%
Clinical psychologist	3.35%	3.44%
College administrator/staff	0.77%	0.65%
College professor	1.78%	1.38%
Computer programmer/systems analyst	6.76%	4.85%
Conservationist/forester	1.54%	1.63%
Dentist/orthodontist	0.47%	0.62%
Dietician/home economist	0.21%	0.42%
Engineer	0.98%	0.90%
Farmer/rancher	0.15%	0.23%
Foreign service worker/diplomat	0.39%	0.62%
Homemaker (full-time)	0.15%	0.11%
Interior decorator/designer	0.09%	0.20%
Lab technician/hygienist	0.36%	0.39%
Law enforcement officer	1.33%	1.66%
Lawyer/attorney/judge	1.93%	1.63%
Military service (career)	0.30%	0.34%
Musician/performer/composer	0.89%	0.48%
Nurse	1.90%	2.06%
Optometrist	0.15%	0.11%
Pharmacist	0.30%	0.31%
Physician/medical doctor	3.98%	4.65%
Policymaker/government	1.01%	1.18%
School counselor	2.91%	2.87%
School principal/superintendent	0.21%	0.17%
Scientific researcher	6.29%	6.62%
Social/welfare/recreation worker	7.71%	6.93%

Therapist (physical, occupational, speech)	6.29%	6.12%
Teacher/administrator (elementary)	8.31%	5.86%
Teacher/administrator (secondary)	3.77%	3.80%
Veterinarian	1.25%	1.30%
Writer/journalist	1.78%	2.09%
Skilled trades	0.30%	0.28%
Other/Not listed	12.01%	13.22%
Undecided	4.69%	6.57%
<i>Total Respondents</i>	3371	3548



Are you considering changing your major?

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.19	---	0.63	3318	1.72%	91.41%	
CSUMB Experience Survey - 2016 Administration	2.14	0.05*	0.59	3156	2.82%	94.39%	



* Indicates statistical significance, $p < .05$



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Definitely	1.69%	2.51%
Probably	6.76%	2.48%
No	89.97%	83.96%
I have not yet declared a major	0.47%	0.70%
Not applicable	1.10%	1.21%
<i>Total Respondents</i>	3371	3548

What is the highest academic degree or credential that you plan to attain?

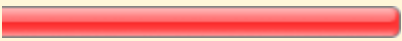

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Bachelor's degree (e.g., BA, BS)	30.76%	30.83%
Teaching Credential	4.92%	3.97%
Post-baccalaureate Certificate	0.77%	0.00%
Master's degree (e.g., MA, MS, MBA, MSW)	42.78%	42.59%
First professional degree (e.g., medical doctor, lawyer)	5.22%	5.10%
Doctoral degree (e.g., PhD, EdD)	15.13%	17.28%
I do not plan to obtain a degree	0.42%	0.23%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Academic programs/majors

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.37	---	0.90	334 4	86.27%	4.52%	
CSUMB Experience Survey - 2016 Administration 	4.28	0.09*	0.95	350 4	82.85%	5.71%	
	4.10 4.17 4.24 4.30 4.37						* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	57.34%	52.68%
Important	28.24%	29.14%
Neutral	9.14%	11.30%
Somewhat important	2.37%	3.66%
Not important at all	2.11%	1.97%
Not applicable/No basis to judge	0.80%	1.24%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Academic reputation



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.74	---	1.11	329 2	62.58%	11.73%	
CSUMB Experience Survey - 2016 Administration 	3.67	0.06*	1.11	345 0	58.03%	12.32%	

3.50 3.56 3.62 3.68 3.74

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	27.80%	26.30%
Important	33.31%	30.13%
Neutral	25.10%	28.83%
Somewhat important	5.78%	6.76%
Not important at all	5.67%	5.21%
Not applicable/No basis to judge	2.34%	2.76%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Athletic opportunities

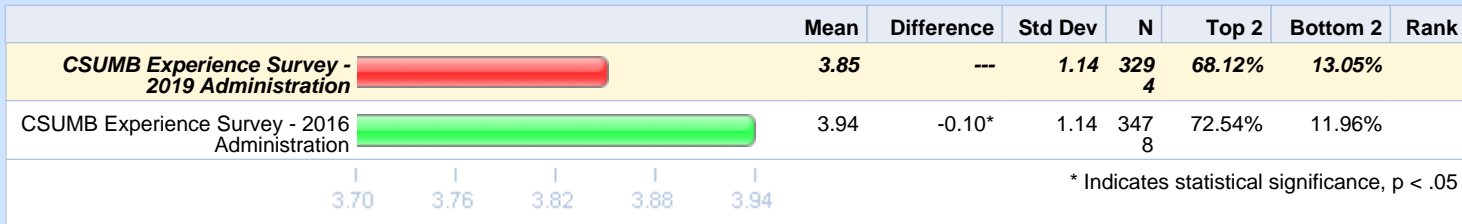
	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	2.24	---	1.43	278 0	20.07%	58.42%	
CSUMB Experience Survey - 2016 Administration 	2.14	0.10*	1.35	295 7	16.37%	60.91%	

2.00 2.06 2.12 2.18 2.24

* Indicates statistical significance, p < .05

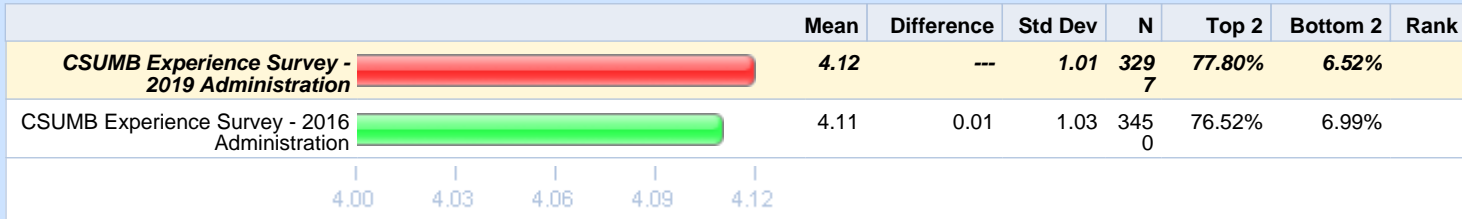
	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	9.85%	7.72%
Important	6.70%	5.92%
Neutral	17.74%	18.94%
Somewhat important	7.12%	8.57%
Not important at all	41.06%	42.19%
Not applicable/No basis to judge	17.53%	16.66%
<i>Total Respondents</i>	3371	3548



How important were the following factors in your initial decision to attend CSUMB? - Class size





	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very important	34.26%	38.59%
Important	32.30%	32.53%
Neutral	18.39%	15.19%
Somewhat important	7.45%	6.37%
Not important at all	5.31%	5.36%
Not applicable/No basis to judge	2.28%	1.97%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - CSUMB's overall commitment to students





	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	43.46%	43.63%
Important	32.63%	30.78%
Neutral	15.34%	16.04%
Somewhat important	3.09%	3.38%
Not important at all	3.29%	3.41%
Not applicable/No basis to judge	2.20%	2.76%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Diversity of student body

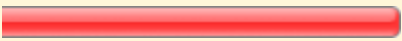

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.68	---	1.24	3280	60.58%	15.09%	
CSUMB Experience Survey - 2016 Administration 	3.47	0.21*	1.29	3428	52.86%	19.98%	

3.30 3.40 3.49 3.59 3.68



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	31.21%	25.34%
Important	27.74%	25.73%
Neutral	23.67%	26.24%
Somewhat important	5.73%	7.61%
Not important at all	8.96%	11.70%
Not applicable/No basis to judge	2.70%	3.38%
<i>Total Respondents</i>	3371	3548



How important were the following factors in your initial decision to attend CSUMB? - Financial aid offered by CSUMB



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.28	---	1.10	3240	80.00%	8.21%	
CSUMB Experience Survey - 2016 Administration 	4.12	0.16*	1.22	3324	75.21%	11.55%	
	4.00	4.07	4.14	4.21	4.28		

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	58.50%	51.63%
Important	18.39%	18.83%
Neutral	11.33%	12.40%
Somewhat important	3.50%	4.31%
Not important at all	4.39%	6.51%
Not applicable/No basis to judge	3.89%	6.31%
<i>Total Respondents</i>	3371	3548


How important were the following factors in your initial decision to attend CSUMB? - Friendliness of people on campus

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.94	---	1.09	3271	70.87%	9.57%	
CSUMB Experience Survey - 2016 Administration 	3.92	0.03	1.09	3451	70.44%	9.62%	
	3.80	3.84	3.87	3.91	3.94		



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	36.75%	34.98%
Important	32.01%	33.54%
Neutral	18.99%	19.39%
Somewhat important	4.66%	4.48%
Not important at all	4.63%	4.88%
Not applicable/No basis to judge	2.97%	2.73%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Quality or condition of student housing



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.72	---	1.31	2789	65.33%	16.96%	
CSUMB Experience Survey - 2016 Administration 	3.25	0.47*	1.38	2966	47.91%	26.33%	




* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	28.98%	18.24%
Important	25.07%	21.82%
Neutral	14.65%	21.53%
Somewhat important	4.39%	6.26%
Not important at all	9.64%	15.76%
Not applicable/No basis to judge	17.26%	16.40%
<i>Total Respondents</i>	3371	3548

How important were the following factors in your initial decision to attend CSUMB? - Sense of community or belonging on campus



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.81	---	1.14	3261	65.23%	12.27%	
CSUMB Experience Survey - 2016 Administration 	3.66	0.14*	1.20	3399	60.22%	15.45%	






* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	32.42%	28.47%
Important	30.67%	29.23%
Neutral	21.77%	23.31%
Somewhat important	6.26%	7.10%
Not important at all	5.61%	7.69%
Not applicable/No basis to judge	3.26%	4.20%
<i>Total Respondents</i>	3371	3548

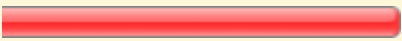

How important were the following factors in your initial decision to attend CSUMB? - Campus commitment to Sustainability

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.82	---	1.14	3266	65.31%	11.67%	
CSUMB Experience Survey - 2016 Administration 	3.69	0.13*	1.20	3415	60.76%	14.73%	


* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very important	33.67%	29.65%
Important	29.61%	28.83%
Neutral	22.31%	23.59%
Somewhat important	5.58%	6.74%
Not important at all	5.73%	7.44%
Not applicable/No basis to judge	3.11%	3.75%
<i>Total Respondents</i>	3371	3548

How satisfied have you been with the following since enrolling at CSUMB? - Overall CSUMB experience

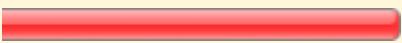

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.05	---	0.90	314 4	81.84%	6.90%	
CSUMB Experience Survey - 2016 Administration 	3.87	0.19*	0.97	282 1	73.41%	8.93%	

* Indicates statistical significance, p < .05

3.70 3.79 3.88 3.96 4.05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	32.36%	25.31%
Satisfied	49.43%	47.79%
Neither satisfied nor dissatisfied	11.25%	17.58%
Dissatisfied	4.90%	5.68%
Very dissatisfied	2.00%	3.21%
Not applicable/No basis to judge	0.06%	0.42%
<i>Total Respondents</i>	3146	2833

How satisfied have you been with the following since enrolling at CSUMB? - Academic programs/majors



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.10	---	0.89	313 9	82.38%	6.56%	
CSUMB Experience Survey - 2016 Administration 	3.98	0.13*	1.00	328 1	77.32%	10.18%	

* Indicates statistical significance, p < .05

3.80 3.88 3.95 4.03 4.10



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	35.66%	33.17%
Satisfied	46.54%	43.89%
Neither satisfied nor dissatisfied	11.03%	12.45%
Dissatisfied	5.05%	7.29%
Very dissatisfied	1.49%	2.86%
Not applicable/No basis to judge	0.22%	0.33%
<i>Total Respondents</i>	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Academic reputation



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.89	---	0.88	3093	71.58%	5.79%	
CSUMB Experience Survey - 2016 Administration 	3.73	0.16*	0.96	3248	64.93%	10.04%	

| 3.60 | 3.67 | 3.75 | 3.82 | 3.89

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	24.32%	20.78%
Satisfied	46.06%	43.29%
Neither satisfied nor dissatisfied	22.25%	24.70%
Dissatisfied	4.23%	7.41%
Very dissatisfied	1.46%	2.49%
Not applicable/No basis to judge	1.68%	1.34%
<i>Total Respondents</i>	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Athletic opportunities



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.35	---	1.03	1895	39.89%	14.30%	
CSUMB Experience Survey - 2016 Administration 	3.17	0.18*	1.05	2003	33.45%	19.67%	

| 3.00 | 3.09 | 3.18 | 3.26 | 3.35

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	9.31%	7.17%
Satisfied	14.72%	13.18%
Neither satisfied nor dissatisfied	27.59%	28.52%
Dissatisfied	4.96%	6.83%
Very dissatisfied	3.66%	5.13%
Not applicable/No basis to judge	39.76%	39.16%
<i>Total Respondents</i>	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Class size

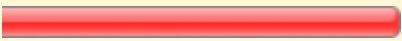

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.35	---	0.74	313	87.57%	1.61%	
CSUMB Experience Survey - 2016 Administration 	4.27	0.08*	0.80	3264	86.58%	3.06%	



4.10 4.16 4.23 4.29 4.35

* Indicates statistical significance, p < .05

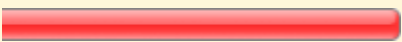

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	48.44%	44.05%
Satisfied	38.21%	41.80%
Neither satisfied nor dissatisfied	10.71%	10.27%
Dissatisfied	1.40%	2.10%
Very dissatisfied	0.19%	0.94%
Not applicable/No basis to judge	1.05%	0.85%
<i>Total Respondents</i>	3146	3292



How satisfied have you been with the following since enrolling at CSUMB? - CSUMB's overall commitment to students

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.93	---	1.00	312 1	73.53%	9.71%	
CSUMB Experience Survey - 2016 Administration 	3.72	0.21*	1.10	327 1	65.91%	14.77%	
	3.60	3.68	3.77	3.85	3.93		* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	31.95%	26.06%
Satisfied	41.00%	39.43%
Neither satisfied nor dissatisfied	16.62%	19.20%
Dissatisfied	6.99%	9.81%
Very dissatisfied	2.64%	4.86%
Not applicable/No basis to judge	0.79%	0.64%
<i>Total Respondents</i>	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Diversity of student body



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.01	---	0.88	301 6	74.27%	4.54%	
CSUMB Experience Survey - 2016 Administration 	3.85	0.16*	0.95	315 9	67.43%	6.84%	
	3.70	3.78	3.86	3.93	4.01		* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	31.09%	25.49%
Satisfied	40.11%	39.22%
Neither satisfied nor dissatisfied	20.31%	24.70%
Dissatisfied	3.12%	4.07%
Very dissatisfied	1.24%	2.49%
Not applicable/No basis to judge	4.13%	4.04%
<i>Total Respondents</i>	3146	3292



How satisfied have you been with the following since enrolling at CSUMB? - Financial aid offered by CSUMB

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.92	---	1.07	292 1	71.62%	11.33%	
CSUMB Experience Survey - 2016 Administration 	3.72	0.20*	1.15	296 0	63.07%	15.68%	
	3.60	3.68	3.76	3.84	3.92		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	32.84%	26.88%
Satisfied	33.66%	29.83%
Neither satisfied nor dissatisfied	15.83%	19.11%
Dissatisfied	7.47%	9.36%
Very dissatisfied	3.05%	4.74%
Not applicable/No basis to judge	7.15%	10.09%
<i>Total Respondents</i>	3146	3292



How satisfied have you been with the following since enrolling at CSUMB? - Friendliness of people on campus


	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.12	---	0.85	308 0	81.66%	3.99%	
CSUMB Experience Survey - 2016 Administration 	3.96	0.16*	0.92	324 6	75.45%	6.50%	
	3.80	3.88	3.96	4.04	4.12		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	34.77%	29.07%
Satisfied	45.17%	45.32%
Neither satisfied nor dissatisfied	14.05%	17.80%
Dissatisfied	2.48%	4.19%
Very dissatisfied	1.43%	2.22%
Not applicable/No basis to judge	2.10%	1.40%
<i>Total Respondents</i>	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Quality or condition of student housing

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.49	---	1.13	2365	55.35%	18.90%	
CSUMB Experience Survey - 2016 Administration 	3.35	0.15*	1.16	2207	50.34%	23.24%	


* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	14.49%	11.55%
Satisfied	27.11%	25.22%
Neither satisfied nor dissatisfied	19.36%	19.29%
Dissatisfied	9.25%	10.85%
Very dissatisfied	4.96%	6.12%
Not applicable/No basis to judge	24.83%	26.97%
<i>Total Respondents</i>	3146	3022

How satisfied have you been with the following since enrolling at CSUMB? - Sense of community or belonging on campus

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.79	---	0.98	302	66.07%	8.94%	
CSUMB Experience Survey - 2016 Administration	3.62	0.17*	1.05	315	58.60%	12.86%	

3.50 3.57 3.65 3.72 3.79

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	23.74%	20.20%
Satisfied	39.70%	36.00%
Neither satisfied nor dissatisfied	24.00%	27.37%
Dissatisfied	5.88%	7.81%
Very dissatisfied	2.70%	4.53%
Not applicable/No basis to judge	3.97%	4.10%
Total Respondents	3146	3292

How satisfied have you been with the following since enrolling at CSUMB? - Campus commitment to Sustainability



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	4.01	---	0.85	300	75.87%	3.89%	
CSUMB Experience Survey - 2016 Administration	3.89	0.12*	0.91	313	69.67%	5.65%	



3.70 3.78 3.86 3.93 4.01

* Indicates statistical significance, p < .05



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	29.08%	25.52%
Satisfied	43.36%	40.83%
Neither satisfied nor dissatisfied	19.33%	23.51%
Dissatisfied	2.73%	3.61%
Very dissatisfied	0.99%	1.76%
Not applicable/No basis to judge	4.51%	4.77%
Total Respondents	3146	3292



Please indicate your level of satisfaction with the following areas at CSUMB: - Tolerance of different viewpoints (e.g., political, cultural, religious)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.08	---	0.95	3060	78.66%	6.76%	
CSUMB Experience Survey - 2016 Administration 	3.90	0.18*	0.99	2720	73.16%	9.08%	
	3.70 3.80 3.89 3.99 4.08						* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	37.06%	27.99%
Satisfied	39.45%	42.25%
Neither satisfied nor dissatisfied	14.18%	17.05%
Dissatisfied	4.35%	5.79%
Very dissatisfied	2.23%	2.93%
Not applicable/No basis to judge	2.73%	3.99%
<i>Total Respondents</i>	3146	2833


Please indicate your level of satisfaction with the following areas at CSUMB: - Tutoring services at the Collaborative Learning Center (Formerly ASAP)



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.18	---	0.85	2641	80.92%	3.07%	
CSUMB Experience Survey - 2016 Administration 	3.88	0.30*	0.99	2167	70.14%	8.58%	
	3.70 3.82 3.94 4.06 4.18						* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	34.68%	22.63%
Satisfied	33.25%	31.03%
Neither satisfied nor dissatisfied	13.45%	16.27%
Dissatisfied	1.62%	4.38%
Very dissatisfied	0.95%	2.19%
Not applicable/No basis to judge	16.05%	23.51%
<i>Total Respondents</i>	3146	2833



Please indicate your level of satisfaction with the following areas at CSUMB: - Variety of multicultural activities

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.95	---	0.89	2793	70.78%	4.65%	
CSUMB Experience Survey - 2016 Administration 	3.68	0.28*	0.98	2199	59.07%	9.73%	


* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	26.86%	16.38%
Satisfied	35.98%	29.47%
Neither satisfied nor dissatisfied	21.81%	24.21%
Dissatisfied	3.12%	5.29%
Very dissatisfied	1.02%	2.26%
Not applicable/No basis to judge	11.22%	22.38%
<i>Total Respondents</i>	3146	2833

Please indicate your level of satisfaction with the following areas at CSUMB: - Variety of recreational activities offered (e.g., biking, camping, hiking)



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.04	---	0.87	2680	75.04%	3.96%	
CSUMB Experience Survey - 2016 Administration 	3.86	0.18*	0.92	2256	68.44%	6.78%	

* Indicates statistical significance, p < .05

3.70 3.79 3.87 3.96 4.04



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	28.93%	20.83%
Satisfied	35.00%	33.67%
Neither satisfied nor dissatisfied	17.90%	19.73%
Dissatisfied	2.54%	4.02%
Very dissatisfied	0.83%	1.38%
Not applicable/No basis to judge	14.81%	20.37%
<i>Total Respondents</i>	3146	2833

Please indicate your level of satisfaction with the following areas at CSUMB: - Variety of campus events (e.g., concerts, dances, speakers)



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.69	---	1.04	2835	62.40%	13.26%	
CSUMB Experience Survey - 2016 Administration 	3.41	0.28*	1.14	2432	52.22%	21.83%	

* Indicates statistical significance, p < .05


3.30 3.40 3.50 3.59 3.69



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	20.82%	15.14%
Satisfied	35.41%	29.69%
Neither satisfied nor dissatisfied	21.93%	22.27%
Dissatisfied	9.00%	12.99%
Very dissatisfied	2.96%	5.75%
Not applicable/No basis to judge	9.89%	14.15%
<i>Total Respondents</i>	3146	2833

Indicate up to three Sustainability-related systems you are least satisfied with at CSUMB. (Check up to three)



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Availability of water-bottle filling stations	43.52%	42.01%
Water efficiency measures (low flow showers, faucets, landscaping etc.)	15.73%	19.62%
Energy efficiency measures (energy efficient lighting, equipment, plug load management, etc.)	18.88%	20.90%
Alternative transportation support (bike parking and bike lanes, bus access, etc.)	29.21%	28.68%
Recycling and composting options (adequate bins, signage, etc.)	28.51%	28.77%
Academic integration of sustainability topics	16.72%	19.44%
Access to natural areas for recreation	22.03%	25.43%
Access to natural areas for education	19.07%	22.08%
Social support systems	16.59%	20.66%
Availability of sustainable food (local, organic, humane, fair-trade)	38.30%	47.11%
Other (please specify)	10.81%	9.96%
<i>Total Respondents</i>	3146	3292

How many student clubs/organizations are you involved in?

	Mean	Difference	Std Dev	N	Top 5	Bottom 5	Rank
CSUMB Experience Survey - 2019 Administration 	2.68	---	1.03	1560	0.51%	99.04%	
CSUMB Experience Survey - 2016 Administration	0.00	2.68	0.00	0	0.00%	0.00%	
	0.00	0.67	1.34	2.01	2.68		



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
0	47.39%	0.00%
1	29.51%	0.00%
2	15.41%	0.00%
3	4.96%	0.00%
4	1.55%	0.00%
5	0.67%	0.00%
6	0.24%	0.00%
7	0.13%	0.00%
8	0.07%	0.00%
9	0.03%	0.00%
10	0.00%	0.00%
More than 10	0.03%	0.00%
<i>Total Respondents</i>	2965	<i>0</i>

Please indicate your level of satisfaction with the following areas at CSUMB: - Academic Advising services



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.90	---	1.13	2929	73.37%	14.34%	
CSUMB Experience Survey - 2016 Administration 	3.63	0.27*	1.26	2984	63.64%	21.01%	

3.50 3.60 3.70 3.80 3.90



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	35.38%	28.95%
Satisfied	37.10%	33.88%
Neither satisfied nor dissatisfied	12.14%	15.16%
Dissatisfied	9.75%	12.11%
Very dissatisfied	4.42%	8.64%
Not applicable/No basis to judge	1.21%	1.26%
<i>Total Respondents</i>	2965	<i>3022</i>



Please indicate your level of satisfaction with the following areas at CSUMB: - Availability of courses in your major

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.67	---	1.13	2947	65.73%	19.24%	
CSUMB Experience Survey - 2016 Administration 	3.43	0.24*	1.21	2994	57.28%	26.69%	
	3.30	3.39	3.49	3.58	3.67		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	24.89%	19.19%
Satisfied	40.44%	37.56%
Neither satisfied nor dissatisfied	14.94%	15.88%
Dissatisfied	14.64%	19.32%
Very dissatisfied	4.49%	7.11%
Not applicable/No basis to judge	0.61%	0.93%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Availability of public transportation


	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.75	---	1.02	2462	63.61%	11.17%	
CSUMB Experience Survey - 2016 Administration 	3.68	0.06*	1.04	2449	60.11%	11.96%	
	3.50	3.56	3.63	3.69	3.75		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	21.11%	19.36%
Satisfied	31.70%	29.35%
Neither satisfied nor dissatisfied	20.94%	22.63%
Dissatisfied	6.75%	6.75%
Very dissatisfied	2.53%	2.95%
Not applicable/No basis to judge	16.96%	18.96%
<i>Total Respondents</i>	2965	3022

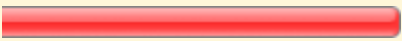

Please indicate your level of satisfaction with the following areas at CSUMB: - Availability of channels for expressing student complaints

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.29	---	1.07	256 1	41.31%	20.89%	
CSUMB Experience Survey - 2016 Administration 	3.14	0.15*	1.07	266 0	35.41%	23.87%	


* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	12.34%	9.36%
Satisfied	23.34%	21.81%
Neither satisfied nor dissatisfied	32.65%	35.84%
Dissatisfied	13.09%	13.57%
Very dissatisfied	4.96%	7.45%
Not applicable/No basis to judge	13.63%	11.98%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Campus health services

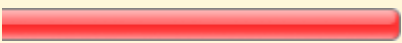

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.77	---	1.00	254 1	64.94%	10.43%	
CSUMB Experience Survey - 2016 Administration 	3.47	0.29*	1.06	264 6	53.10%	16.14%	

3.30 3.42 3.54 3.65 3.77

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	21.28%	14.20%
Satisfied	34.37%	32.30%
Neither satisfied nor dissatisfied	21.11%	26.94%
Dissatisfied	6.61%	8.93%
Very dissatisfied	2.33%	5.20%
Not applicable/No basis to judge	14.30%	12.44%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - My safety and security on campus



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.98	---	0.89	286 9	76.02%	6.34%	
CSUMB Experience Survey - 2016 Administration 	3.84	0.14*	0.94	294 9	70.36%	8.34%	

3.70 3.77 3.84 3.91 3.98



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	29.11%	23.73%
Satisfied	44.45%	44.94%
Neither satisfied nor dissatisfied	17.07%	20.78%
Dissatisfied	4.86%	5.96%
Very dissatisfied	1.28%	2.18%
Not applicable/No basis to judge	3.24%	2.42%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Campus social life in general

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.56	---	1.04	2756	57.04%	14.88%	
CSUMB Experience Survey - 2016 Administration 	3.35	0.20*	1.09	2844	49.23%	20.82%	
	3.20	3.29	3.38	3.47	3.56		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	16.59%	13.00%
Satisfied	36.42%	33.32%
Neither satisfied nor dissatisfied	26.10%	28.19%
Dissatisfied	9.65%	13.17%
Very dissatisfied	4.18%	6.42%
Not applicable/No basis to judge	7.05%	5.89%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Clarity of requirements in the major (including number of credit hours)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.71	---	1.07	2937	66.12%	15.66%	
CSUMB Experience Survey - 2016 Administration 	3.56	0.15*	1.14	2991	60.31%	19.69%	
	3.40	3.48	3.56	3.63	3.71		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	23.84%	20.68%
Satisfied	41.65%	39.01%
Neither satisfied nor dissatisfied	18.04%	19.79%
Dissatisfied	11.77%	13.63%
Very dissatisfied	3.74%	5.86%
Not applicable/No basis to judge	0.94%	1.03%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Classroom facilities

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.88	---	0.90	290 4	73.79%	8.33%	
CSUMB Experience Survey - 2016 Administration 	3.80	0.07*	0.93	301 5	70.75%	9.62%	
	3.60	3.67	3.74	3.81	3.88		

* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	23.24%	21.21%
Satisfied	49.04%	49.37%
Neither satisfied nor dissatisfied	17.50%	19.59%
Dissatisfied	6.71%	7.54%
Very dissatisfied	1.45%	2.05%
Not applicable/No basis to judge	2.06%	0.23%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Internship opportunities

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.59	---	1.03	2563	54.82%	13.03%	
CSUMB Experience Survey - 2016 Administration	3.46	0.13*	1.08	2618	49.81%	17.07%	

3.30 3.37 3.45 3.52 3.59

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	17.84%	16.02%
Satisfied	29.54%	27.13%
Neither satisfied nor dissatisfied	27.79%	28.69%
Dissatisfied	8.33%	10.26%
Very dissatisfied	2.93%	4.53%
Not applicable/No basis to judge	13.56%	13.37%
Total Respondents	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Intramural or recreational facilities (Gym, Pool, Fields, etc.)



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.57	---	1.06	2462	56.95%	14.74%	
CSUMB Experience Survey - 2016 Administration	3.32	0.25*	1.14	2558	47.42%	23.22%	


3.20 3.29 3.39 3.48 3.57

* Indicates statistical significance, p < .05



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	16.09%	13.00%
Satisfied	31.20%	27.13%
Neither satisfied nor dissatisfied	23.51%	24.85%
Dissatisfied	8.23%	12.94%
Very dissatisfied	4.01%	6.72%
Not applicable/No basis to judge	16.96%	15.35%
Total Respondents	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Career services



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.68	---	0.92	2486	59.17%	8.17%	
CSUMB Experience Survey - 2016 Administration 	3.57	0.11*	0.91	2560	53.48%	8.98%	




* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	15.99%	12.54%
Satisfied	33.63%	32.76%
Neither satisfied nor dissatisfied	27.39%	31.80%
Dissatisfied	4.99%	5.49%
Very dissatisfied	1.85%	2.12%
Not applicable/No basis to judge	16.16%	15.29%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Personal Growth & Counseling Center (PGCC)



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.85	---	0.96	2329	64.45%	6.31%	
CSUMB Experience Survey - 2016 Administration 	3.62	0.23*	1.01	2307	54.53%	9.41%	





* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	23.07%	16.25%
Satisfied	27.55%	25.38%
Neither satisfied nor dissatisfied	22.97%	27.53%
Dissatisfied	3.37%	4.10%
Very dissatisfied	1.59%	3.08%
Not applicable/No basis to judge	21.45%	23.66%
<i>Total Respondents</i>	2965	3022

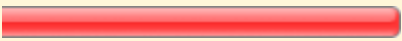

Please indicate your level of satisfaction with the following areas at CSUMB: - Laboratory facilities (science labs, computer labs, music labs, language labs, etc.)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.99	---	0.87	248	75.86%	5.35%	
CSUMB Experience Survey - 2016 Administration 	3.92	0.07*	0.91	257	72.01%	6.33%	
	3.80	3.85	3.90	3.94	3.99		

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	25.19%	23.79%
Satisfied	38.41%	37.59%
Neither satisfied nor dissatisfied	15.75%	18.46%
Dissatisfied	3.44%	3.97%
Very dissatisfied	1.05%	1.42%
Not applicable/No basis to judge	16.16%	14.76%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Leadership opportunities (e.g., in clubs, Associated Students, and other organizations)

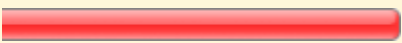

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.85	---	0.86	237 7	65.29%	4.33%	
CSUMB Experience Survey - 2016 Administration 	3.68	0.16*	0.93	246 4	57.63%	7.43%	

3.50 3.59 3.68 3.76 3.85

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	19.70%	16.41%
Satisfied	32.65%	30.58%
Neither satisfied nor dissatisfied	24.35%	28.49%
Dissatisfied	2.73%	4.27%
Very dissatisfied	0.74%	1.79%
Not applicable/No basis to judge	19.83%	18.46%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Library hours



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.11	---	0.96	288 0	82.81%	9.06%	
CSUMB Experience Survey - 2016 Administration 	4.01	0.10*	1.01	297 7	79.41%	10.95%	

3.90 3.95 4.01 4.06 4.11



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	38.35%	34.61%
Satisfied	42.09%	43.61%
Neither satisfied nor dissatisfied	7.89%	9.50%
Dissatisfied	7.05%	8.31%
Very dissatisfied	1.75%	2.48%
Not applicable/No basis to judge	2.87%	1.49%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Library resources (e.g., availability of books, journals, reference materials)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.23	---	0.81	279 9	85.32%	3.57%	
CSUMB Experience Survey - 2016 Administration 	4.10	0.13*	0.85	289 8	80.85%	4.42%	
	3.90	3.98	4.07	4.15	4.23		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	39.22%	32.99%
Satisfied	41.32%	44.54%
Neither satisfied nor dissatisfied	10.49%	14.13%
Dissatisfied	2.80%	3.14%
Very dissatisfied	0.57%	1.09%
Not applicable/No basis to judge	5.60%	4.10%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Library services (e.g., borrowing/returning materials, support/assistance from staff)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.24	---	0.78	270 1	85.26%	2.63%	
CSUMB Experience Survey - 2016 Administration 	4.12	0.12*	0.81	281 7	81.82%	3.30%	
	4.00	4.06	4.12	4.18	4.24		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	38.15%	32.40%
Satisfied	39.53%	43.88%
Neither satisfied nor dissatisfied	11.03%	13.86%
Dissatisfied	1.96%	2.25%
Very dissatisfied	0.44%	0.83%
Not applicable/No basis to judge	8.90%	6.78%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Quality of teaching in Lower Division Courses (100 and 200 Level Courses)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.79	---	0.95	2347	68.30%	9.50%	
CSUMB Experience Survey - 2016 Administration 	3.57	0.23*	1.06	2423	58.69%	16.22%	
	3.40	3.50	3.60	3.69	3.79		

* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	18.11%	14.89%
Satisfied	35.95%	32.16%
Neither satisfied nor dissatisfied	17.57%	20.12%
Dissatisfied	5.63%	9.40%
Very dissatisfied	1.89%	3.61%
Not applicable/No basis to judge	20.84%	19.82%
<i>Total Respondents</i>	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Quality of teaching in Upper Division Courses (300 and 400 Level Courses)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.99	---	0.93	2525	75.13%	6.97%	
CSUMB Experience Survey - 2016 Administration	3.92	0.07*	0.98	2621	72.99%	8.32%	

3.80 3.85 3.90 3.94 3.99

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	27.96%	26.14%
Satisfied	36.02%	37.16%
Neither satisfied nor dissatisfied	15.24%	16.21%
Dissatisfied	4.49%	4.80%
Very dissatisfied	1.45%	2.42%
Not applicable/No basis to judge	14.84%	13.27%
Total Respondents	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Quiet places for studying



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.98	---	1.02	2890	76.92%	11.31%	
CSUMB Experience Survey - 2016 Administration	3.76	0.22*	1.09	2952	69.95%	15.24%	

3.60 3.70 3.79 3.89 3.98

* Indicates statistical significance, p < .05



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	33.93%	24.88%
Satisfied	41.05%	43.45%
Neither satisfied nor dissatisfied	11.47%	14.46%
Dissatisfied	8.53%	10.32%
Very dissatisfied	2.50%	4.57%
Not applicable/No basis to judge	2.53%	2.32%
Total Respondents	2965	3022

Please indicate your level of satisfaction with the following areas at CSUMB: - Course registration process



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.66	---	1.10	293 5	63.85%	16.49%	
CSUMB Experience Survey - 2016 Administration 	3.40	0.25*	1.20	299 5	55.89%	23.81%	

| 3.20
 | 3.32
 | 3.43
 | 3.55
 | 3.66



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	22.80%	17.27%
Satisfied	40.40%	38.12%
Neither satisfied nor dissatisfied	19.46%	20.12%
Dissatisfied	11.70%	14.59%
Very dissatisfied	4.62%	9.00%
Not applicable/No basis to judge	1.01%	0.89%
<i>Total Respondents</i>	2965	3022



Please indicate your level of satisfaction with the following areas at CSUMB: - Overall support or helpfulness from Administrators (e.g., President, Provost, Vice Presidents, Deans, Chairs, Directors)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.57	---	1.06	236 2	54.87%	13.59%	
CSUMB Experience Survey - 2016 Administration 	0.00	3.57	0.00	0	0.00%	0.00%	



| 0.00
 | 0.89
 | 1.79
 | 2.68
 | 3.57

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	17.53%	0.00%
Satisfied	28.74%	0.00%
Neither satisfied nor dissatisfied	26.60%	0.00%
Dissatisfied	7.53%	0.00%
Very dissatisfied	3.93%	0.00%
Not applicable/No basis to judge	15.67%	0.00%
<i>Total Respondents</i>	2801	<i>0</i>

Please indicate your level of satisfaction with the following areas at CSUMB: - Overall support or helpfulness from Faculty (including Lecturers or Adjuncts)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.08	---	0.83	2724	80.76%	4.33%	
CSUMB Experience Survey - 2016 Administration 	0.00	4.08	0.00	0	0.00%	0.00%	

0.00 1.02 2.04 3.06 4.08

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	31.67%	0.00%
Satisfied	46.88%	0.00%
Neither satisfied nor dissatisfied	14.49%	0.00%
Dissatisfied	3.43%	0.00%
Very dissatisfied	0.79%	0.00%
Not applicable/No basis to judge	2.75%	0.00%
<i>Total Respondents</i>	2801	<i>0</i>

Please indicate your level of satisfaction with the following areas at CSUMB: - Overall support or helpfulness from staff (e.g., staff in colleges, academic and non-academic departments, including Advisors)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	4.01	---	0.91	2730	78.68%	7.00%	
CSUMB Experience Survey - 2016 Administration	3.93	0.08*	0.81	2647	74.80%	3.74%	

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	30.56%	21.81%
Satisfied	46.13%	48.08%
Neither satisfied nor dissatisfied	13.96%	20.05%
Dissatisfied	5.00%	2.33%
Very dissatisfied	1.82%	1.16%
Not applicable/No basis to judge	2.53%	6.57%
Total Respondents	2801	2833



Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from staff in the Campus Service Center (located in Building 47)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.99	---	0.85	2425	75.55%	4.49%	
CSUMB Experience Survey - 2016 Administration	3.82	0.17*	0.95	2490	69.48%	8.63%	



* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very satisfied	25.24%	20.83%
Satisfied	40.16%	40.24%
Neither satisfied nor dissatisfied	17.28%	19.24%
Dissatisfied	3.03%	5.29%
Very dissatisfied	0.86%	2.29%
Not applicable/No basis to judge	13.42%	12.11%
Total Respondents	2801	2833



Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from staff in the Financial Aid Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.95	---	0.98	244 1	73.86%	8.11%	
CSUMB Experience Survey - 2016 Administration 	3.68	0.27*	1.10	237 4	63.65%	15.12%	
	3.50	3.61	3.73	3.84	3.95		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	27.53%	20.26%
Satisfied	36.84%	33.07%
Neither satisfied nor dissatisfied	15.71%	17.79%
Dissatisfied	4.61%	8.40%
Very dissatisfied	2.46%	4.27%
Not applicable/No basis to judge	12.85%	16.20%
<i>Total Respondents</i>	2801	2833



Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from staff in the Registrar's Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.90	---	0.90	226 3	71.01%	5.39%	
CSUMB Experience Survey - 2016 Administration 	3.70	0.20*	0.96	226 2	61.49%	9.42%	
	3.60	3.68	3.75	3.83	3.90		



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	21.46%	16.41%
Satisfied	35.92%	32.69%
Neither satisfied nor dissatisfied	19.06%	23.23%
Dissatisfied	2.71%	5.47%
Very dissatisfied	1.64%	2.05%
Not applicable/No basis to judge	19.21%	20.16%
<i>Total Respondents</i>	2801	2833

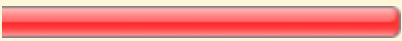

Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from Technology staff (e.g., assistance, services)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.94	---	0.87	2170	72.35%	4.47%	
CSUMB Experience Survey - 2016 Administration 	3.85	0.10*	0.90	2239	67.98%	6.07%	
	3.70	3.76	3.82	3.88	3.94		

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	21.71%	19.31%
Satisfied	34.34%	34.42%
Neither satisfied nor dissatisfied	17.96%	20.51%
Dissatisfied	2.36%	3.35%
Very dissatisfied	1.11%	1.45%
Not applicable/No basis to judge	22.53%	20.97%
<i>Total Respondents</i>	2801	2833

Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from fellow students

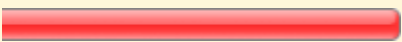

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.09	---	0.82	274 1	80.59%	3.36%	
CSUMB Experience Survey - 2016 Administration 	3.96	0.12*	0.84	275 5	75.61%	4.57%	

3.80 3.87 3.95 4.02 4.09

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	31.81%	25.66%
Satisfied	47.05%	47.86%
Neither satisfied nor dissatisfied	15.71%	19.27%
Dissatisfied	2.07%	3.18%
Very dissatisfied	1.21%	1.27%
Not applicable/No basis to judge	2.14%	2.75%
<i>Total Respondents</i>	2801	2833

Please indicate your level of satisfaction with the following areas at CSUMB: - Support or helpfulness from Student Disability Resources

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.87	---	0.98	149 7	65.46%	5.95%	
CSUMB Experience Survey - 2016 Administration 	3.72	0.15*	0.96	131 3	56.05%	6.17%	

3.60 3.67 3.74 3.80 3.87

* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very satisfied	16.49%	11.44%
Satisfied	18.49%	14.54%
Neither satisfied nor dissatisfied	15.28%	17.51%
Dissatisfied	1.61%	1.73%
Very dissatisfied	1.57%	1.13%
Not applicable/No basis to judge	46.55%	53.65%
<i>Total Respondents</i>	2801	2833

Please indicate your agreement with the following statements:

In my courses at CSUMB . . . - Exams or assessments have accurately measured what I have learned

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.73	---	1.00	272	69.88%	14.03%	
CSUMB Experience Survey - 2016 Administration	3.65	0.08*	1.01	269	67.52%	15.14%	

3.50 3.56 3.62 3.67 3.73

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Strongly agree	20.23%	16.40%
Agree	48.98%	50.78%
Neither agree nor disagree	15.94%	17.25%
Disagree	10.84%	11.04%
Strongly disagree	3.06%	4.03%
Not applicable/No basis to judge	0.95%	0.52%
Total Respondents	2748	2708



Please indicate your agreement with the following statements:

In my courses at CSUMB . . . - The **Final Course Grades** have reflected the degree to which I have achieved the course learning outcomes

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.78	---	1.01	264	70.25%	12.42%	
CSUMB Experience Survey - 2016 Administration	3.66	0.13*	1.02	269	65.87%	15.04%	

3.50 3.57 3.64 3.71 3.78

* Indicates statistical significance, p < .05



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	22.60%	18.28%
Agree	45.12%	47.23%
Neither agree nor disagree	16.70%	18.98%
Disagree	8.99%	11.30%
Strongly disagree	2.98%	3.66%
Not applicable/No basis to judge	3.60%	0.55%
<i>Total Respondents</i>	2748	2708

Please indicate your agreement with the following statements:

In my courses at CSUMB . . . - Faculty feedback on my assignments have been valuable in helping me learn

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.89	---	0.99	2726	73.15%	10.42%	
CSUMB Experience Survey - 2016 Administration	0.00	3.89	0.00	0	0.00%	0.00%	

0.00 0.97 1.95 2.92 3.89

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	28.57%	0.00%
Agree	44.00%	0.00%
Neither agree nor disagree	16.30%	0.00%
Disagree	7.90%	0.00%
Strongly disagree	2.44%	0.00%
Not applicable/No basis to judge	0.80%	0.00%
<i>Total Respondents</i>	2748	0

Please indicate your agreement with the following statements:

In my courses at CSUMB . . . - Written assignments or projects have allowed me to demonstrate what I have learned

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.91	---	0.94	2726	75.61%	8.58%	
CSUMB Experience Survey - 2016 Administration	3.95	-0.04	0.90	2688	77.57%	7.14%	

3.80 3.84 3.88 3.91 3.95

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Strongly agree	25.98%	26.29%
Agree	49.02%	50.70%
Neither agree nor disagree	15.68%	15.18%
Disagree	5.97%	4.84%
Strongly disagree	2.55%	2.25%
Not applicable/No basis to judge	0.80%	0.74%
<i>Total Respondents</i>	2748	2708

How often have professors at CSUMB provided you with the following? - Advice about your academic program

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.73	---	0.95	2707	25.64%	9.75%	
CSUMB Experience Survey - 2016 Administration	2.63	0.10*	0.95	2661	22.66%	10.82%	

2.50 2.56 2.62 2.67 2.73

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	25.25%	22.27%
Often	31.30%	28.03%
Occasionally	32.35%	37.33%
Never	9.61%	10.64%
Not applicable	1.49%	1.74%
<i>Total Respondents</i>	2748	2708

How often have professors at CSUMB provided you with the following? - An opportunity to apply classroom work to life outside the classroom

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.80	---	0.95	2706	28.27%	8.72%	
CSUMB Experience Survey - 2016 Administration	2.72	0.08*	0.92	2664	23.57%	8.93%	

2.60 2.65 2.70 2.75 2.80

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	27.84%	23.19%
Often	31.55%	33.09%
Occasionally	30.49%	33.31%
Never	8.59%	8.79%
Not applicable	1.53%	1.62%
Total Respondents	2748	2708

How often have professors at CSUMB provided you with the following? - Assistance to achieve any of your goals

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.79	---	0.96	2668	27.21%	10.08%	
CSUMB Experience Survey - 2016 Administration	2.76	0.03	0.93	2651	24.78%	9.73%	

2.60 2.65 2.70 2.74 2.79

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	26.42%	24.26%
Often	33.66%	35.41%
Occasionally	27.22%	28.69%
Never	9.79%	9.53%
Not applicable	2.91%	2.10%
Total Respondents	2748	2708

How often have professors at CSUMB provided you with the following? - Assistance to improve your writing

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.83	---	0.93	264	27.97%	8.44%	
CSUMB Experience Survey - 2016 Administration	2.69	0.14*	0.96	257	23.51%	11.58%	

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	26.89%	22.34%
Often	33.84%	31.94%
Occasionally	27.29%	29.73%
Never	8.11%	11.00%
Not applicable	3.86%	4.99%
Total Respondents	2748	2708

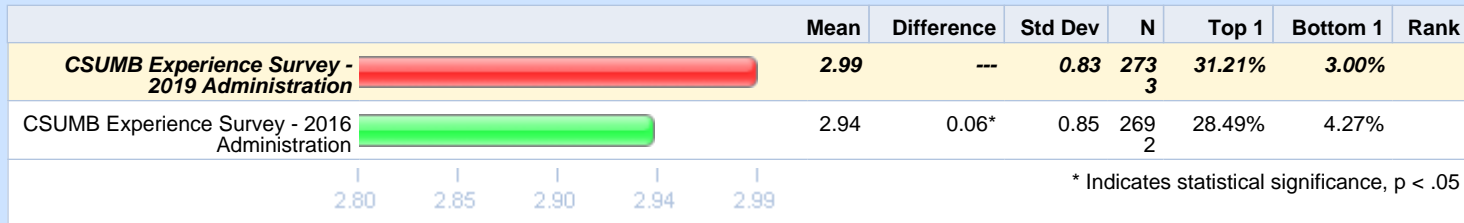
How often have professors at CSUMB provided you with the following? - Challenging coursework, assignments, tests, or exams

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	3.20	---	0.75	272	38.19%	1.76%	
CSUMB Experience Survey - 2016 Administration	3.12	0.08*	0.77	268	34.36%	2.31%	

* Indicates statistical significance, p < .05

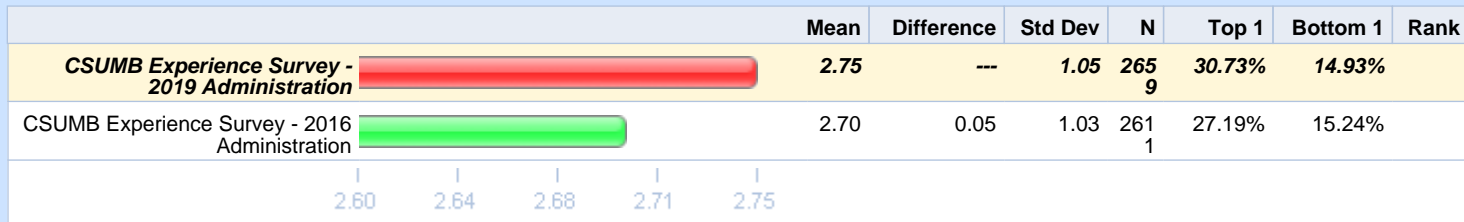
	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	37.88%	34.08%
Often	45.31%	45.24%
Occasionally	14.26%	17.58%
Never	1.75%	2.29%
Not applicable	0.80%	0.81%
Total Respondents	2748	2708

How often have professors at CSUMB provided you with the following? - Constructive feedback about your academic work



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	31.04%	28.32%
Often	39.48%	40.66%
Occasionally	25.95%	26.18%
Never	2.98%	4.25%
Not applicable	0.55%	0.59%
<i>Total Respondents</i>	2748	2708

How often have professors at CSUMB provided you with the following? - Encouragement to pursue graduate or professional studies



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	29.73%	26.22%
Often	27.55%	30.10%
Occasionally	25.04%	25.41%
Never	14.45%	14.70%
Not applicable	3.24%	3.58%
<i>Total Respondents</i>	2748	2708

How often have professors at CSUMB provided you with the following? - Opportunity to engage in critical thinking

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	3.26	---	0.78	273	44.67%	1.98%	1
CSUMB Experience Survey - 2016 Administration	3.14	0.12*	0.81	268	38.08%	2.91%	1

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	44.40%	37.70%
Often	38.25%	40.29%
Occasionally	14.77%	18.13%
Never	1.97%	2.88%
Not applicable	0.62%	1.00%
<i>Total Respondents</i>	2748	2708



How often have professors at CSUMB provided you with the following? - Respect as an individual

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	3.49	---	0.69	272	59.10%	0.81%	4
CSUMB Experience Survey - 2016 Administration	3.37	0.11*	0.75	268	51.69%	1.71%	9

* Indicates statistical significance, p < .05



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very often	58.59%	51.33%
Often	31.04%	35.30%
Occasionally	8.70%	10.97%
Never	0.80%	1.70%
Not applicable	0.87%	0.70%
<i>Total Respondents</i>	2748	2708


Which best describes your Academic Advisor?



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Faculty Advisor	9.93%	11.30%
Major Advisor within my department	60.15%	55.98%
Center for Advising, Career, and Student Success Advisor	17.94%	11.82%
EOP/TRIO/SSS Advisor	5.75%	5.02%
Peer Advisor (please indicate department or unit affiliation)	0.80%	1.14%
Other (please specify)	2.22%	4.76%
I do not have an Advisor	3.20%	9.97%
<i>Total Respondents</i>	2748	2708

Please indicate your level of agreement with the following:

My Academic Advisor effectively . . . - Taught me how to use my academic requirement page to track my progress toward my degree

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	3.92	---	1.15	2529	72.95%	14.16%	
CSUMB Experience Survey - 2016 Administration 	3.78	0.15*	1.22	2269	67.96%	18.07%	


* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	37.13%	32.72%
Agree	33.35%	32.21%
Neither agree nor disagree	12.45%	13.35%
Disagree	9.09%	10.99%
Strongly disagree	4.58%	6.27%
Not applicable/No basis to judge	3.40%	4.46%
<i>Total Respondents</i>	2618	2375

Please indicate your level of agreement with the following:

My Academic Advisor effectively . . . - Assisted me in coping with academic problems or referred me to the appropriate department(s)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.84	---	1.16	233	68.98%	14.97%	
CSUMB Experience Survey - 2016 Administration	3.75	0.09*	1.20	213	65.73%	17.09%	
	3.60	3.66	3.72	3.78	3.84		

* Indicates statistical significance, p < .05



	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Strongly agree	31.44%	29.26%
Agree	29.98%	29.68%
Neither agree nor disagree	14.29%	15.41%
Disagree	8.56%	9.56%
Strongly disagree	4.77%	5.77%
Not applicable/No basis to judge	10.96%	10.32%
Total Respondents	2618	2375

Please indicate your level of agreement with the following:

My Academic Advisor effectively . . . - Taught me how to use the catalog to identify required courses in my major



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration	3.88	---	1.14	249	70.91%	14.45%	
CSUMB Experience Survey - 2016 Administration	3.78	0.10*	1.18	223	69.04%	16.67%	
	3.60	3.67	3.74	3.81	3.88		

* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	34.15%	30.15%
Agree	33.35%	34.74%
Neither agree nor disagree	13.94%	13.43%
Disagree	9.51%	9.64%
Strongly disagree	4.24%	6.02%
Not applicable/No basis to judge	4.81%	6.02%
<i>Total Respondents</i>	2618	2375



Please indicate your level of agreement with the following:

My Academic Advisor effectively . . . - Provided me with accurate information regarding academic requirements

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.03	---	1.11	256	78.30%	11.44%	
CSUMB Experience Survey - 2016 Administration 	3.95	0.07*	1.13	230	75.48%	12.54%	

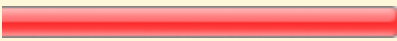

3.80 3.86 3.92 3.97 4.03



* Indicates statistical significance, p < .05

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	40.15%	36.55%
Agree	36.48%	36.67%
Neither agree nor disagree	10.05%	11.62%
Disagree	6.07%	6.91%
Strongly disagree	5.12%	5.26%
Not applicable/No basis to judge	2.14%	2.99%
<i>Total Respondents</i>	2618	2375



Please indicate your level of agreement with the following:

My Academic Advisor effectively . . . - Prepared a two or four-year academic plan for me



	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
CSUMB Experience Survey - 2019 Administration 	4.19	---	1.05	252 3	82.36%	9.35%	
CSUMB Experience Survey - 2016 Administration 	4.13	0.06	1.06	226 2	81.34%	9.77%	
	4.00	4.05	4.10	4.14	4.19		

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Strongly agree	47.82%	43.71%
Agree	31.55%	33.77%
Neither agree nor disagree	7.98%	8.46%
Disagree	5.42%	5.39%
Strongly disagree	3.59%	3.92%
Not applicable/No basis to judge	3.63%	4.76%
<i>Total Respondents</i>	2618	2375



Where do you feel you need the most help as a student? (Check all that apply)

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Talking to my professor	25.48%	24.39%
Graduate school prep	39.87%	39.02%
Study Skills	34.99%	33.19%
Time Management	44.42%	41.32%
Goal Setting	22.12%	20.04%
Note Taking	17.42%	15.46%
Collaborating with others	19.67%	18.26%
Technology	14.24%	15.84%
Writing Assignments/Projects	24.15%	20.68%
Identifying Resources	21.26%	19.36%
Math	23.11%	23.78%
Science	10.91%	12.55%
English as Second Language resources	3.74%	5.18%
Grammar/Editing	23.93%	21.97%
Research and Academic Writing	32.21%	28.05%
Language courses	10.91%	11.15%
Other (please specify)	4.33%	4.80%
Not applicable	3.11%	4.80%
<i>Total Respondents</i>	2704	2645



Have you previously had help in any of the following areas? (Check all that apply)

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Talking to my professor	29.32%	14.83%
Graduate school prep	12.36%	4.66%
Study Skills	25.80%	12.25%
Time Management	26.84%	13.88%
Goal Setting	24.31%	9.67%
Note Taking	17.63%	7.62%
Collaborating with others	22.87%	6.03%
Technology	15.70%	6.11%
Writing Assignments/Projects	28.92%	14.52%
Identifying Resources	21.34%	5.08%
Math	21.86%	30.53%
Science	14.18%	17.52%
English as Second Language resources	2.26%	2.73%
Grammar/Editing	22.57%	13.35%
Research and Academic Writing	24.46%	10.58%
Language courses	9.39%	8.65%
Other (please specify)	0.93%	1.06%
Not applicable	20.79%	37.92%
<i>Total Respondents</i>	2694	2637



Where do you reside presently?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Asilomar Hall	2.38%	1.63%
Avocet Hall	2.23%	2.24%
Cypress Hall	1.93%	2.01%
East Campus	14.96%	15.32%
Manzanita Hall	1.48%	1.55%
Pinnacles Suites	3.56%	3.72%
Promontory Center	3.38%	2.39%
Promontory East	2.30%	1.71%
Promontory West	3.97%	2.65%
Sanderling Hall	1.34%	2.01%
Strawberry Apartments	1.86%	1.93%
Tortuga Hall	2.08%	2.31%
Vineyard Suites	2.78%	3.41%
Willet Hall	1.60%	1.18%
Yarrow Hall	2.67%	2.43%
At home with parents/family	18.19%	13.96%
Off campus	33.30%	39.55%
<i>Total Respondents</i>	2694	2637



Do you work On Campus or Off Campus?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
On Campus	17.19%	0.00%
Off Campus	49.96%	0.00%
I do not work	32.85%	0.00%
<i>Total Respondents</i>	2694	0

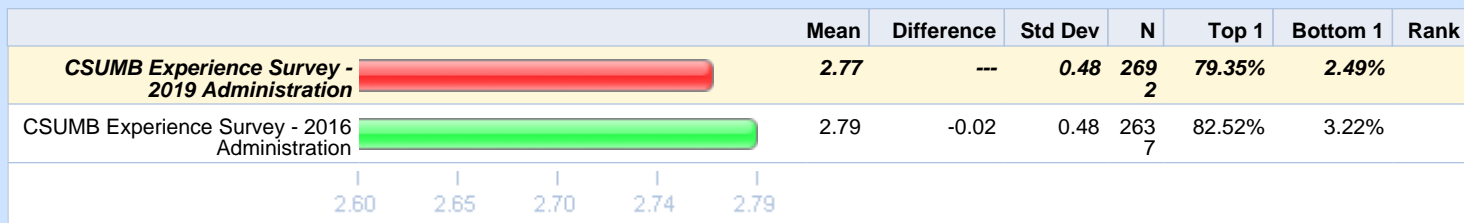
How many hours a week do you work?



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
1-10	16.05%	0.00%
11-20	38.90%	0.00%
21-30	24.46%	0.00%
31-40	14.72%	0.00%
41+	5.87%	0.00%
<i>Total Respondents</i>	1807	<i>0</i>

How many hours a week do you spend on obligations outside of class related activities and work?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
0-5	18.72%	0.00%
6-10	30.65%	0.00%
11-15	21.77%	0.00%
16-20	13.52%	0.00%
21-25	5.05%	0.00%
More than 25	10.29%	0.00%
<i>Total Respondents</i>	2692	<i>0</i>

How supportive is your family to your full-time commitment to undergraduate studies?



	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
Very supportive	79.35%	82.52%
Somewhat supportive	18.16%	14.26%
Not supportive at all	2.49%	3.22%
<i>Total Respondents</i>	2692	<i>2637</i>

How confident are you that you will complete your undergraduate studies at CSUMB?

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	2.82	---	0.44	2692	84.14%	2.27%	
CSUMB Experience Survey - 2016 Administration	2.77	0.04*	0.49	2637	80.70%	3.22%	

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Very confident	84.14%	80.70%
Somewhat confident	13.60%	16.08%
Not confident at all	2.27%	3.22%
<i>Total Respondents</i>	2692	2637

Please describe why you believe you might not complete your studies at CSUMB:

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
	100.00%	100.00%
<i>Total Respondents</i>	380	446

If you plan to complete your higher education studies elsewhere, where would you choose to do so?

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Another 4-year college within the CSU System	42.42%	41.32%
Another 4-year college outside the CSU System	20.62%	21.56%
A 2-year Community College	6.40%	6.79%
Other	12.80%	15.97%
I do not plan to continue my higher education studies	17.77%	14.37%
<i>Total Respondents</i>	422	501

If you could make your college choice over again, would you still choose to attend CSUMB?

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
CSUMB Experience Survey - 2019 Administration	3.20	---	0.85	241	42.50%	5.39%	
CSUMB Experience Survey - 2016 Administration	3.10	0.10*	0.88	236	37.30%	6.90%	

3.00 3.05 3.10 3.15 3.20

* Indicates statistical significance, p < .05

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Definitely yes	38.48%	33.64%
Probably yes	36.34%	37.84%
Probably no	10.85%	12.49%
Definitely no	4.88%	6.22%
I don't know	9.46%	9.81%
<i>Total Respondents</i>	2664	2619



Would you recommend CSUMB to prospective students?

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
Yes	76.99%	72.70%
Not sure	17.30%	20.16%
No	5.71%	7.14%
<i>Total Respondents</i>	2664	2619



What aspects of CSUMB have **enhanced** your undergraduate experience?

	CSUMB Experience Survey - 2019 Administration	CSUMB Experience Survey - 2016 Administration
	100.00%	100.00%
<i>Total Respondents</i>	2250	2091

What aspects of CSUMB would you like to see **changed** or **improved**?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
	100.00%	100.00%
<i>Total Respondents</i>	2277	2115

What suggestions do you have for CSUMB to better help **future students** meet their undergraduate education goals?

	 CSUMB Experience Survey - 2019 Administration	 CSUMB Experience Survey - 2016 Administration
	100.00%	100.00%
<i>Total Respondents</i>	2117	1923